

Service Details

This service enables the customer to obtain or renew occupational health card, where this service is mandatory and eligible by all the workers who are working in public health related establishments such as Factories & food institutions, hotels, nurseries, kindergartens and schools (Bus Drivers), barber shops, healthy clubs...etc. This service also has to be requested for employees working for other Dubai Municipality Department. This service is provided by Public Health services Department.

**Notes:

1. The OH card must be issued within 30 days from the residency issuance date or from the country entrance stamp date.
2. Card is valid for one year only.
3. The Card is renewed annually within 30days of the expiry date.
4. The OH card can be collected from 12:00 pm to 2:15 pm on the date specified in the payment receipt. If the customer is unavailable in the specified date, he/she must visit the Clinic Section later during the working hours (from 7:30 am to 2:15 pm)
5. The customer must perform all the medical examinations within 5 working days from the receipt stamped date by the Customers' Services Unit.
6. Fine has to be paid in case of delay in issuing /renewing OH card /performing the medical examinations in the specified date.
7. In case customer was outside the country, and the OH card was expired, the OH card must be renewed within 5 working days from the country entrance stamp date
8. A Labour Card from the Ministry of Labour or Temporary or a Work Permission- from the General Directorate of Residency and Foreigners Affair is requested for the worker who is not allowed to work as it is shown on his residency visa the card must be within 30 days from the date of issuance of a business card or the date of issuance of the temporary work in order to avoid fines.
9. Issuing a replacement of the lost OH Card within 3 months from the issuance date & the customer should bring a copy of residency or visa. If this period is expired, the customer has to apply a new request for issuing/renewing the OH card.
10. The customer must bring the expired OH card when renewing his card.
11. The customer must check the attachments box at the top of the page to identify the required medical examinations for each job.
12. Working Hours for receiving Blood and stool samples: 07:30am -01:00 pm
13. Cashier Working Hours :07:30am 01:30pm

Fees Details

Payment Methods:

- Online الإلكترونية

Fees Category	Service Fees
Issuance/ renewal of Occupational Health Card	100 AED
fines for delay in applying for the issuance / renewal/OH card having medical examinations in the specified date	300 AED
issuance of card replacement during 3 months from the card issuance date	20 AED
Issuing a replacement of the OH card receipt	50 AED

Customer Procedures and Documents

Procedures	Documents Required	Location
Apply for the service	1.Valid Passport Copy 2.Recent photograph. 3.Valid Residency or Visa copy attached with a Valid medical certificate copy issued from Dubai Health Authority or Ministry of Health.	DM Website (Online)
Pay required fees	Online payment receipt	DM Website (Online)
Receive room number for required medical examinations	1. Payment receipt 2. Passport Copy 3. Recent photograph. 4. Residency or Visa copy attached with the medical certificate copy issued from Dubai Health Authority or Ministry of Health. 5. old OH Card (in case of card renewal)	DM- Clinic and Medical Services Section Building- (Deira, opposite to Union Metro Station Or Warsan, in Fruits and Vegetable Markets)- Public Health Services Department - Customer Services Unit
Receive occupational health card within 3 working days after having all required medical tests	Original Payment receipt	DM - Clinic and Medical Services Section Building- (Deira, opposite to Union Metro Station Or Warsan, in Fruits and Vegetable Markets)- Public Health Services Department- (Occupational Health Card (OH) Receipt Counter)